

TWO IMPORTANT LA HAP POLICY CHANGES: Please read the following carefully

1. LA HAP Policy Change: Reintroducing Louisiana Residence Documentation Requirement

Effective July 1st, 2021, LA HAP will require all clients to provide documentation of Louisiana residence as part of their LA HAP application. The return of this requirement comes per HRSA guidance.

For case managers and those who assist clients with their LA HAP applications, please help us ensure a smooth transition. Remind your clients that will submit an application on or after July 1st to bring the appropriate documentation.

We understand that this requirement poses varying barriers to clients, so to minimize barriers, we've expanded the types of documentation we'll accept. Clients may submit a copy of any of the following that shows a current address confirming Louisiana residence:

- *Dated within the past six months:* Utility bill, check stubs, notarized affidavit, the [Certification of Louisiana Residency form](#), postmarked mail from a private business or public entity.
- *Current or from the most recent year available:* Louisiana driver's license or ID, benefit award letter (SSDI, etc.), tax document (W2, 1040, etc.), lease agreement, deed, or mortgage statement
- Documentation must show a residential address (*no P.O. boxes*)

2. LA HAP Policy Change: Income Increase to 500% of FPL

Effective July 1st, 2021, LA HAP will increase our household income eligibility up to 500% of the Federal Poverty Level ([FPL](#)). This means clients with household income between 401-500% will be newly eligible for LA HAP.

With the increase to 500%, some clients will transition to LA HAP from other assistance programs, and it's important we ensure there are no disruptions to their premium payments – so for those clients receiving premium assistance from programs like Part A or HIA, please keep the following points in mind:

- Clients must complete a full application for LA HAP via paper or online beginning July 1st – *eligibility is not automatic.*
- Applications requesting premium assistance for August 2021 must be received and complete 10 business days before the premium is due (July 19th for August premiums)
- Applications for uninsured clients or insured clients not requesting premium assistance can be submitted starting July 1st
- Cost shares will be covered upon approval for services rendered in July starting with date of approval
- **Communication and documentation!** Please include all necessary and relevant details regarding premiums (premium due date for upcoming month being requested, funding source paying previous month's premiums). If HIA is paying previous month's premiums please include documentation (documentation from HIA notating which month's premiums and the amounts approved/paid).

Please contact us at lahap@la.gov if you have any questions about these policies.

If you have questions about this email, please contact LA HAP at 504-568-7474 or lahap@la.gov. DO NOT SEND NAMES OR CLIENT-IDENTIFYING INFORMATION, INCLUDING URN/UIN, VIA EMAIL.
