

Welcome to LA HAP! A Guide for Uninsured Members

What is the Louisiana Health Access Program?

The Louisiana Health Access Program (LA HAP) is a program for both insured and uninsured individuals. If you have insurance, LA HAP can pay premiums, copays and deductibles for you. If you do NOT have insurance, LA HAP can pay the cost of medications for you which are on the LA HAP formulary. LA HAP is run by the Office of Public Health in New Orleans.

How to read your LA HAP card

Your card lets you know what services LA HAP covers for you, and the date by which you need to recertify your benefits. LA HAP requires members to recertify every 6 months. The card also contains codes that the pharmacy needs to process your medication claims.

On the back of your card, you will find all the numbers you will need for any problem you might have using your card and the address where claims can be sent.

If you lose your card, you can call LA HAP at 504-568-7474 to request a replacement. You should still be able to get your medications and go to the doctor if your current information is on file with your pharmacist and doctor.

You can find more information, including the LA HAP application and our full Policy & Procedure Manual, on our website at www.lahap.org.

For eligibility and application questions, call LA HAP at 504-568-7474.

***Did you know that LA HAP can help you pay for health insurance, including monthly premiums and doctor visits?
Call LA HAP at 504-568-7474 if you have questions or want to hear more.***

Want to manage your LA HAP benefits online? Access the LA HAP Member Portal at www.lahapenroll.com. On the Portal, you can submit applications, upload documents, and send secure messages to LA HAP staff.

How do I use my LA HAP benefits?

LA HAP can pay for your medications which are on the LA HAP formulary. You can find this formulary online at www.lahap.org/using-your-benefits or you can call LA HAP at 504-568-7474 to check what is covered.

Visiting the pharmacy: You can visit any pharmacy in the LA HAP Uninsured Pharmacy Network which is listed below. Some of these pharmacies are also mail-order pharmacies and can send medication to your home or another address that you choose, even if that you live in a different city.

Show your pharmacist your prescription and your LA HAP card, which they will use to bill LA HAP for your medications. You shouldn't have any bills for medications on the formulary.

Pharmacy name	Address	City	Zip code	Phone	Mail Order Available?
Avita Drugs	6100 Corporate Blvd, Ste 250	Baton Rouge	70808	225-924-1930	Yes
Midcity Pharmacy	1401 N Foster Dr	Baton Rouge	70806	225-987-9144	No
Lallie Kemp Hospital	52579 Hwy 51 South	Independence	70443	985-878-1317	No
University Hospital & Clinics Outpatient Pharmacy	2390 West Congress St	Lafayette	70506	337-266-4869	No
Moss Memorial Clinic Pharmacy	1000 Walters St	Lake Charles	70607	337-480-8273	No
Reliant Healthcare	1004 North 19th St	Monroe	71201	318-322-8326	Yes
Avita Drugs	2519 Canal St	New Orleans	70119	504-822-8013	Yes
Avita Drugs	1631 Elysian Fields Ave Ste 200	New Orleans	70117	504-620-0670	Yes
Kings Pharmacy	3102 Linwood Ave	Shreveport	71103	318-635-8159	Yes