



Health Insurance Marketplace Open Enrollment:
Friday, November 1st through Wednesday, January 15th

Medicare Open Enrollment:
Tuesday, October 15th through Saturday, December 7th

Insurance Add/Change Forms for NEW policies set to effectuate in January 2025 are due to LA HAP by **Friday, December 13th**. *You may continue to submit forms after this date and LA HAP staff will address them in the order they were received; however, we cannot guarantee they will be addressed after this date.*

If client enrolls in a NEW Marketplace, Medicare, or other insurance plan:
send Insurance Add/Change Form + 2025 premium invoice to LA HAP

If client is not changing insurance plans in 2025:
send 2025 premium invoice to HIP

Clients whose eligibility ends 11/30/2024 or 12/31/2024 can submit recertification applications now and should not wait until 2025 premium documentation is received to recertify.

As always, **THANK YOU** for your amazing work during this hectic time of year!
Please feel free to reach out to LA HAP staff with questions.

If you have questions about this email, please contact LA HAP at 504-568-7474 or lahap@la.gov. DO NOT SEND NAMES OR CLIENT-IDENTIFYING INFORMATION, INCLUDING URN/UIIN, VIA EMAIL.

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